

QUALITY POLICY

Since its foundation, AFRIKISOL Industrie continuously cares about developing the quality of its operations through an appropriate process approach in order to ensure its customers' satisfaction.

For this, we are convinced of the need and importance of a quality management system implementation in order to set ambitious goals for our organization, improve its performances and ensure its development and sustainability.

Within this same framework, our policy is based on the following strategic objectives:

- ✚ Our organization structure;
- ✚ Our customers' requirements satisfaction;
- ✚ Our notoriety development;
- ✚ Our operations profitability;

We are all committed to implement this policy and ensure its appropriate functioning through its proper understanding and its communication to appropriate hierarchies of the organization,

Management is also committed to provide all required resources for the implementation of this policy and ask each member of the organization to commit to our side and apply on a daily basis these few guidelines to succeed its' achievement:

- ✚ Be aware that the quality of the result comes from the quality of work;
- ✚ Beyond our explicit customers' requirements, we have to effectively communicate with them to identify their further needs;
- ✚ Foresee issues and treat critical ones as priority;
- ✚ Communicate with staff and develop specific training as necessary to improve the skills and satisfy our customers;

Management is committed to respect applicable regulations and continually improve the effectiveness of our Quality Management System in its different operations.

Wafa DHIFI

General Manager



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